

YOUR COMPLETE GUIDE

TO

THE RAM TRACKING SERVICE EXPERIENCE



We pride ourselves on providing excellent customer service to our customers at all stages of their use cycle.

IMPLEMENTATION

PERSONAL ACCOUNT MANAGER

All RAM customers have a dedicated account manager to make the implementation process quick and easy.

COMMUNICATION TOOLS

You'll have a number of communication tools at your disposal to ensure you get exactly what you need from us.

QUICK AND EASY STEP UP

Our web-based solution means once your tracking units are installed you'll be up and running immediately! Plus you can log in anytime, anywhere using your PC, laptop or smartphone.



1-to-1 Phone Calls
Make the most of our unlimited phone support and stay in constant contact throughout the implementation process.



Webinars
Free training for you and your team with our live interactive webinars.



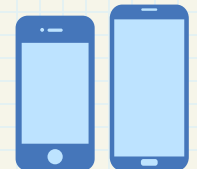
Email Help Centre
Contact our customer support team by email or log your query through our contact support button within the RAM portal.



PC



Laptop



Smartphone

SUPPORT

SUPPORT PROCESS

Our award-winning customer support team are always on hand to help and will ensure any queries you may have are resolved as quickly as possible.

CUSTOMER SATISFACTION

We work harder than any other provider to make sure that our customers are satisfied and confident in their use of RAM.



Submitting a Case
Submitting a case is easy! Email: service@ramtracking.com to tell your friendly and knowledgeable support team.



Review
Your case will then be reviewed and a solution found.



Contact
We'll contact you by phone or email to resolve your issue.



ALTERNATIVELY, CALL OUR UK SUPPORT TEAM DIRECT ON 0845 867 2963

STAY IN TOUCH



RAM PORTAL INFO
POP-UPS



E-NEWSLETTER



CATCH UP
CALL



FOLLOW US ON
TWITTER LINKEDIN



CUSTOMER
SATISFACTION SURVEY